Beta Presentation
iSupport Device Management System

The Capstone Experience

Team Sparrow
John Happ
Angela Mireau
Travis Newport

Department of Computer Science and Engineering
Michigan State University
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Project Overview

• **Problem:** Sparrow Hospital has thousands of devices (printers, copiers, fax machines) and it is difficult to know where all the devices are.

• **Solution:** Application that helps IT Staff locate devices and better service the hospital staff with finding alternate devices.
System Architecture
Add A Building

Sparrow

iSupport Device Management System

Search Asset Tag:

Add A Building
Add A Map

Devices On Map:
Click on a device below to remove.
Drag onto map to change position.
Asset: 1 Type: fax
Asset: 12 Type: computer
Asset: 2 Type: copier
Asset: 3 Type: printer
Asset: 4 Type: other
Asset: 5 Type: computer
Asset: 554 Type: fax
Asset: 555 Type: other
Asset: 660 Type: fax
Asset: 777 Type: copier
Asset: 987 Type: printer
Asset: 999999999 Type: printer

Enter Building Information
Campus:
Building Name:
County:
Street Address:
City:
State:
Zip Code:
Submit
Cancel

NEURO/ORTHO
6 SOUTH
11,779 SF
Add A Device
Deleting A Device
Search for a Device
What’s left to do?

• Project Video
• User/Admin. Manuals
• Bugs in Internet Explorer
• User Interface improvement