Beta Demonstration
ITS Scorecard Dashboard

Team 4. Meijer
CSE 498, Collaborative Design

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Project Overview

- Summarize Change and Incident Management data
- Visualization
  - Charts and graphs in an interactive display
- Trending
  - See performance of managers easily over time
- Stop Lighting
  - See rating of a manager’s performance quickly
- Add our SharePoint webpart to Meijer’s ITS dashboard in a customizable way
Architecture

Client Tier

Application Tier
- Excel Loader (C#)
- ASP.NET C# Web Parts
- SharePoint Server 2007
- .NET 3.5 Framework
- IIS 7.0

Database Tier
- SQL Server 2008

Server Tier
- Windows Server 2008
ITS Scorecard Dashboard of Administrator
Screen Shot

ITS Scorecard Dashboard of User

<table>
<thead>
<tr>
<th>Manager</th>
<th>Total Changes</th>
<th>Emergency Changes</th>
<th>Inc. Change Rate</th>
<th>Out of Cycle Changes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chip Sloop</td>
<td>41</td>
<td>26</td>
<td>63</td>
<td>68</td>
</tr>
<tr>
<td>Christopher Smith</td>
<td>11</td>
<td>4</td>
<td>36</td>
<td>36</td>
</tr>
<tr>
<td>Eric Smith</td>
<td>35</td>
<td>30</td>
<td>85</td>
<td>86</td>
</tr>
<tr>
<td>Larry Age</td>
<td>13</td>
<td>7</td>
<td>53</td>
<td>85</td>
</tr>
<tr>
<td>Mauro Meser</td>
<td>19</td>
<td>8</td>
<td>42</td>
<td>58</td>
</tr>
<tr>
<td>Mike Ryan</td>
<td>29</td>
<td>13</td>
<td>44</td>
<td>55</td>
</tr>
<tr>
<td>Rick Ritsona</td>
<td>35</td>
<td>4</td>
<td>11</td>
<td>11</td>
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